How to activate your portal account:

1. Check your email on file for an email from Cornerstone Health Community. (Check spam or junk if you do not see email. If it is still not there, please call the office to make sure you are web-enabled on the patient portal.)

*You should have already received an email with information on how to set up this new portal. If you cannot find the email, please copy and paste the following link into your computer's internet browser and try to log in using the "with mobile phone option". This should ask for your name and date of birth before prompting you to set a password. https://health.healow.com/cornerstonehc

2. a) In the email click "Set up Portal Account" (username same as email, see picture below).

b) If you're setting up an account for a dependant, their username will likely be last name, first name, year of birth. (example: BruceJohn2005)

Dear Contraction of the second s
We have exciting news regarding your health carel
As we continue in our efforts to provide you, our patients, with the highest quality of care, we are constantly looking for methods of working together with you to ensure that you are not only aware of but also involved in the maintenance and improvement of your health.
To that end, we are proud to announce that our practice now offers you the opportunity to use the power of the web to track all aspects of your health care through our office. The Patient Portal enables our patients to communicate with our practice easily, safely, and securely over the internet.
Patient Portal URL: https://health.healow.com/CORNERSTONEHC
Usemame:
Through the Patient Portal, you will be able to
ask guestions of doctors, nurses, and staff members request prescription refills and referrals examine your current and past statements
all from the comfort of your home, whenever it is convenient for you!
By using the Patient Portal you no longer have to call the office, leave a message, and wait for a response to get the results of your lab work; those results will be available to you on the Portal. You no longer have to call with a question or concern; you can send a message to the office through the Portal and expect a prompt reply.
Begin today to take an active role in managing your health care.

- 3. Verification (choose text or voice and follow instructions)
- 4. Set up password (make sure to SAVE the username and password somewhere) *There are no guidelines or character limits to the password. We recommend starting with a capital letter, between 8-16 characters, ending with at least one number, then a special character at the end (example: Welovecolorado8!)

5. Agree to consent forms. At this time the "form" is blank. Once this is done, your screen should appear the same as below. (see picture below)

